

# Customer Portal Payment Warning: Doxo.com

## Customer Warning:

There is an on-line bill pay website that appears to be affiliated with WTMA, but it is not. Doxo.com is a third-party website that allows people to pay their water bill via their site. However, doxo.com may charge customers extra fees, and WTMA cannot control when we will receive the customer payments from doxo.com. This could possibly result in a late payment or even disconnection due to non-payment. To make sure you're paying WTMA directly, visit our website, [www.wtma.us](http://www.wtma.us), and select Customer Portal or visit our online payment portal at [wtma.authoritypay.com](http://wtma.authoritypay.com).

As always, if you receive suspicious phone calls or emails, from someone claiming to be a representative of WTMA, requesting payment, please call WTMA at 717-762-3108.

